



Hawthorne | 11 Skyline Dr

TierPoint's state-of-the-art Hawthorne facility in Westchester County is located 35 miles from New York City, and is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. TierPoint operates two separate buildings in Hawthorne, sharing a 91-acre campus with the Westchester County Medical Center and the New York Medical College. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized managed services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

With multiple on-premises carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success and responsiveness to client requirements. They have the expertise and desire to help you achieve your goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable, and connected infrastructure solutions.

Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹, and NIST SP 800-531 annually, is ISO 27001 certified², and ITAR and EU-US Privacy Shield³ registered.

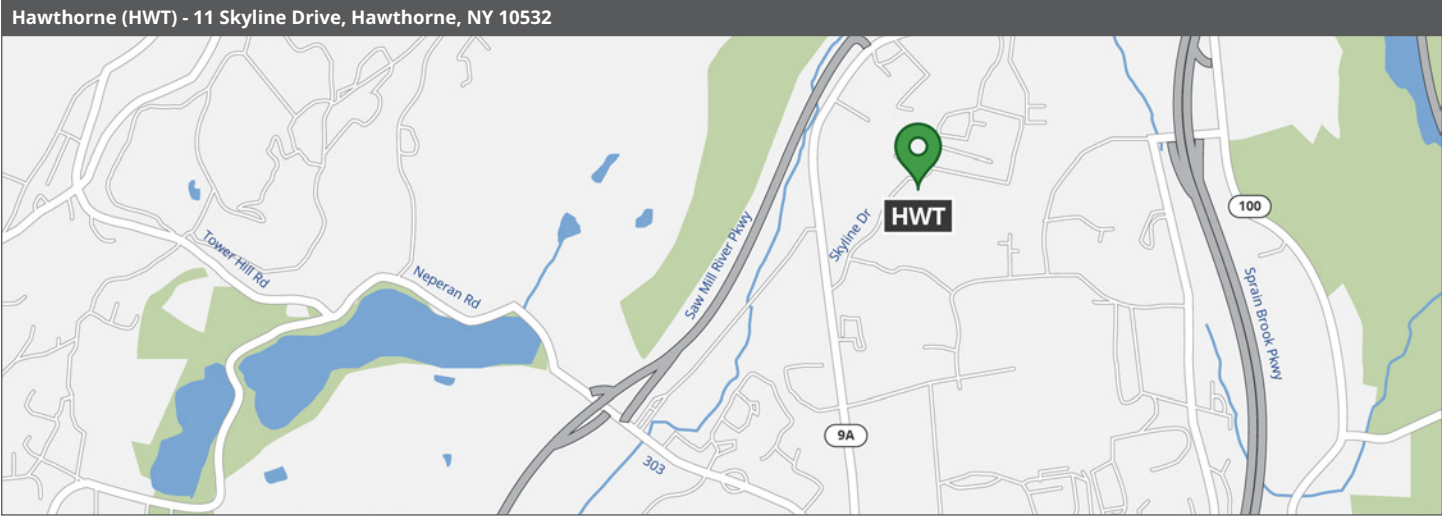
Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability

Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

| Hawthorne (HWT) | | |
|---------------------------------------|------------------------------|--|
| Space | Facility Size | 46,000+ gross square feet with 28,000 + square feet of data center space |
| | Deployments | Cabinets and cages |
| | Power Availability | AC |
| | On-site Support | 24x7x365 on-site support |
| Connectivity | Diversity | Diverse POEs, MDFs, and IDFs |
| | Carrier Availability | See our carrier list located at: connectpoint.tierpoint.com |
| | Cross Connects | Fiber, copper, and coaxial |
| | Interfacility | Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels |
| | Cloud On Ramps | CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers |
| Security | Access | Secure two-factor authentication including biometric systems |
| | Cameras / Video Surveillance | CCTV surveillance, with a minimum 90 days of retention |
| | On-site Security | 24x7x365 electronic/ physical |
| | Compliance | SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered |
| Reliability / Critical Systems | Utilities | 2N A-side and B-side power distribution design |
| | Generators | 3 redundant 1,000kW generators; 2 redundant 2,000 kW generators on-site |
| | Uptime Operations | 100% Uptime SLA |
| | Utility Service | Three Pad mounted 2,000kVA transformers |
| | Electrical | True 2N UPS system |
| | Mechanical / Cooling | N+2 redundancy on HVAC units |
| | BMS Controls | Monitoring of all HVAC and electrical systems |
| | Life Safety | Preaction sprinkler & FM200 system |
| | Monitoring | Monitoring and BMS temperature & humidity monitoring w/ Ignition System |
| Structure | Production Data Center Space | 28,000+ square feet gross |
| | Loading Dock | Exterior 4' dock height |
| | Hardened Exterior | Concrete and steel construction |
| | Shipping | Staging area and receiving cage |



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint



TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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